

Merchant Application Form

Hand-written applications will
not be accepted

Company Overview

Company legal name

Date of incorporation (YYYY/MM/DD)

Registration number

VAT number

Company phone number or email address

Company website

Company Registered Address

Street address and number

City

Postal code

Region

Country

Principals

Position

Name, surname

Date (YYYY/MM/DD) & place of birth

Passport / ID number

Address

E-mail address

Company Owners

Name, surname

Current home address

Date (YYYY/MM/DD) & place of birth

Passport / ID number

Ownership (%)

Contact (e-mail address or phone number)

Name, surname

Current home address

Date (YYYY/MM/DD) & place of birth

Passport / ID number

Ownership (%)

Contact (e-mail address or phone number)

Name, surname

Current home address

Date (YYYY/MM/DD) & place of birth

Passport / ID number

Ownership (%)

Contact (e-mail address or phone number)

Settlement Bank Information

Bank name

Currency - IBAN number

Currency - IBAN number

Currency - IBAN number

Website Details - Primary Contact

Name, surname

Position

E-mail address

Phone number

Website Description

Trading URL

How long have you been in this business?

Previous / current acquirer

For how long have you worked with them?

Have you ever terminated a relationship with an acquiring bank? (describe for YES)

Processing Information

Accepted card types

MasterCard

VISA

Methods of acceptance

E-Commerce

Transactions, split by region (must equal 100%)

% Europe

% US

% Asia

% Rest of
World

Recurring payments?
(describe if YES)

Do you offer free trial memberships?
(describe if YES)

3D secure transactions (%)

CVV / CVC transactions (%)

Required processing currencies

RON

EUR

USD

GBP

CHF

Required settlement currencies

RON

EUR

USD

GBP

CHF

Processing Information

Expected monthly sales volume

Minimum ticket size

Maximum ticket size

Cardholder Data Storage Compliance

Are you using a software or gateway application? No Yes

Name of the 3rd party software and version?

Are you or your vendor PCI-DSS compliant? No Yes

Date of compliance
(YYYY/MM/DD):

Date of last scan
(YYYY/MM/DD):

Do you have a credit refund policy for
your Visa / Mastercard sales?
(if YES, specify the maximum refund period)

Do you have a cancellation policy?
(if YES, please specify)

Do you have self-developed procedures in
place for fraud monitoring and prevention?
(if YES, please describe)

Personal Data and Signature

Date (YYYY/MM/DD)

Name, surname or legal representative

Signature

Due Diligence Documents

Certificate of incorporation

Copy of utility bill for beneficial owners / principals
(no older than 3 months)

Articles /Memorandum of association

Certificate of registered office & utility bill of business
(no older than 3 months)

Proof of Domain Ownership

Last 6 months processing and chargeback statement
from previous processor (if applicable)

Copy of beneficial owners / principals passports
(in color)

Business bank statement no older than 3 months

PLEASE NOTE THAT ADDITIONAL DOCUMENTS MAY BE REQUIRED THROUGHOUT THE APPLICATION PROCESS, DEPENDING ON THE PARTICULAR SOLUTION. TRANSLATION OF DOCUMENTS MAY BE REQUIRED FOR LANGUAGES EITHER THAN ENGLISH.

DISCLAIMER:

Please note that completion of this form will not bind either Twispay or any of our acquirers to any particular course of action and submitting of the information requested in this form shall explicitly not create contractual relations between the parties.



Please print and sign your application form and
send the original to us